

Meeting	Police and Crime Panel
Date	09 Jun 2022
Report Title	PCC Engagement: Use Your Voice Survey results
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1. PURPOSE OF REPORT

To note the publication of the Use Your Voice survey results.

These results are the product of Wiltshire and Swindon residents' responses to the PCC's Use Your Voice survey, which was used by the Office of Police and Crime Commissioner (OPCC) and the PCC to inform the new police and crime plan 2022-25: Making Wiltshire Safer.

2. POLICE AND CRIME PLAN CONSULTATION AND ENGAGEMENT

2.1 The PCC was extremely clear that a fresh approach to ensure the voices of Wiltshire and Swindon's residents were heard, listened to and directly influenced the blueprint for the policing service they receive from Wiltshire Police, was needed.

2.2 As a result, the comprehensive engagement and consultation process began in October with the launch of the PCC's Use Your Voice campaign. Residents were asked to respond to questions of confidence in the policing service and identify which policing priorities were important to them and their community - ensuring Wiltshire Police is delivering the service and tackling the crimes which were most important to the county's communities.

2.3 The report provided provides full analysis and has been published on the PCC's website alongside the Youth Commission's recommendations. The public can see how the PCC has listened and directly influenced the Police and Crime Plan 2022-25.

2.4 All feedback from the online public engagement session, stakeholder focus group sessions and written responses were also collated and used to inform and influence the plan.

3. FUTURE ENGAGEMENT AND CONSULTATION

3.1 The PCC plans to expand 'Use Your Voice' and use it as the launchpad to continue with regular engagement and consultation across Wiltshire and Swindon.

3.2 At the moment, the plans and delivery timetable are being developed by the OPCC Communications and Engagement team and this can be shared at a later date.

3.3 This will include expansion of the regular contract the PCC already has with all councillors, MPs, area boards and political community representatives. The launch of a specific survey to ask what types of engagement would work for councillors, regularity and channel will soon be landing in inboxes.

3.4 This is in tandem to plans for new engagement sessions with residents, especially hard-to-reach groups and those who don't traditionally engage with policing or the OPCC. The OPCC has also taken responsibility for public confidence and victim surveying in order that the level of service being delivered to those who use the policing service at their most vulnerable is of the highest quality and standard.

4. CONCLUSION

4.1 To note the reports and use in informing the Police and Crime Plan 2022-25.